

Dental and Vision benefits you can use anywhere

Freedom to use any dental and vision provider



Use your benefits anywhere

You rely on your teeth and eyes to do most daily activities. Whether you're eating meals or driving a car, you need strong teeth and clear vision to stay healthy. Going for a dental or eye exam is not only about checking you for cavities or a need for glasses – it's important for your general health too. Cigna Healthcare™ Global Health Benefits has the expertise and resources needed to help you and your family navigate health care and dental and vision benefits around the world.

Benefits helpful information

- You have the freedom to choose any dental and vision provider to use your benefits
- Present your Cigna Healthcare global ID card and ensure the provider calls the Cigna Healthcare Global Service Center at the number on the back of your global ID card
- The provider can direct bill Cigna Healthcare using the Cigna Healthcare Global Payor ID number (62308) on the back of your global ID card
 - If the provider will not submit claims to Cigna Healthcare, then you will need to pay for the service and submit for reimbursement
 - Submitting a claim is fast, easy and can be done on your phone through the Cigna Envoy® app¹

Cigna Envoy and the Cigna Envoy app

Cigna Envoy² is your personalized online health resource. The tools and information are developed specifically for globally mobile individuals so you can easily find the information you need. With Cigna Envoy, you can manage your health plan all in one place.

- View your ID card information
- Submit and track claims with our online claims tool
- Use our provider directory to get help finding an in-network health care provider in your location
- View benefits and exclusions, including coverage details for you and your family members, as well as your claim history



Get real-time access to your health information with the Cigna Envoy App

The Cigna Envoy mobile app is free to Cigna Healthcare customers. It's available from the App Store®, Google Play™ or the Amazon Appstore.

Click the app button or scan the QR code to download the app today.¹



Summary of your dental benefits

- ✓

Your benefits have a calendar year maximum benefit for Class I, Class II and Class III
- ✓

Your Class IV benefits have a lifetime maximum benefit, applicable for adults and children
- ✓

Your benefits for Class II and Class III have a deductible of individual and family per calendar year
- ✓

Make sure to call our Global Service Center number on the back of your Cigna Healthcare global ID card for dental coverage information

Global Dental Plan			
		International (Outside of the U.S.)	United States (U.S.)
Class I	Preventive Care	not subject to deductible	not subject to deductible
Class II	Basic Restorative	after deductible	after deductible
Class III	Major Restorative	after deductible	after deductible
Class IV	Orthodontia	not subject to deductible	not subject to deductible

Summary of your vision benefits

- ✓

Eye exams are covered
- ✓

You have benefits for hardware which includes frames, lenses or contacts
- ✓

Make sure to call our Global Service Center number on the back of your Cigna Healthcare global ID card for vision coverage information

Global Vision Plan		
		United States (U.S.)
Examinations		
One every calendar months	not subject to deductible	not subject to deductible
Lenses and Frames or Contacts (Hardware)		
One every calendar months	not subject to deductible	not subject to deductible

For more information on your plan, log into CignaEnvoy.com.



How we make a difference

Cigna Healthcare is committed to providing superior service to our clients and customers. It doesn't matter where you are or what time zone you are in. You can reach us 24 hours a day, 7 days a week by calling our Global Service Center or via email through CignaEnvoy.com.

800.441.2668 Toll-free phone
(U.S. and Canada)
302.797.3100 Direct phone
(Collect calls accepted)



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