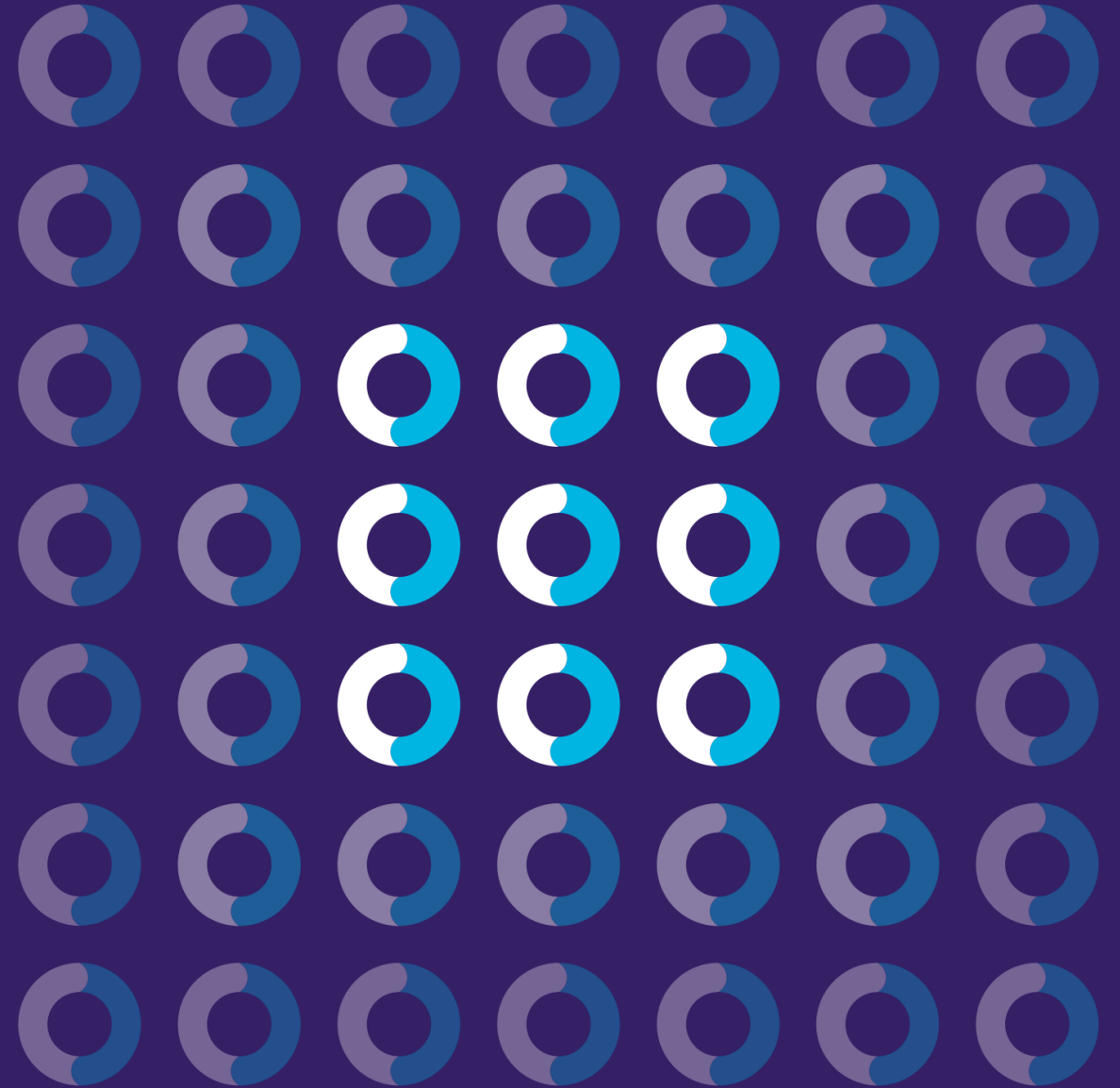




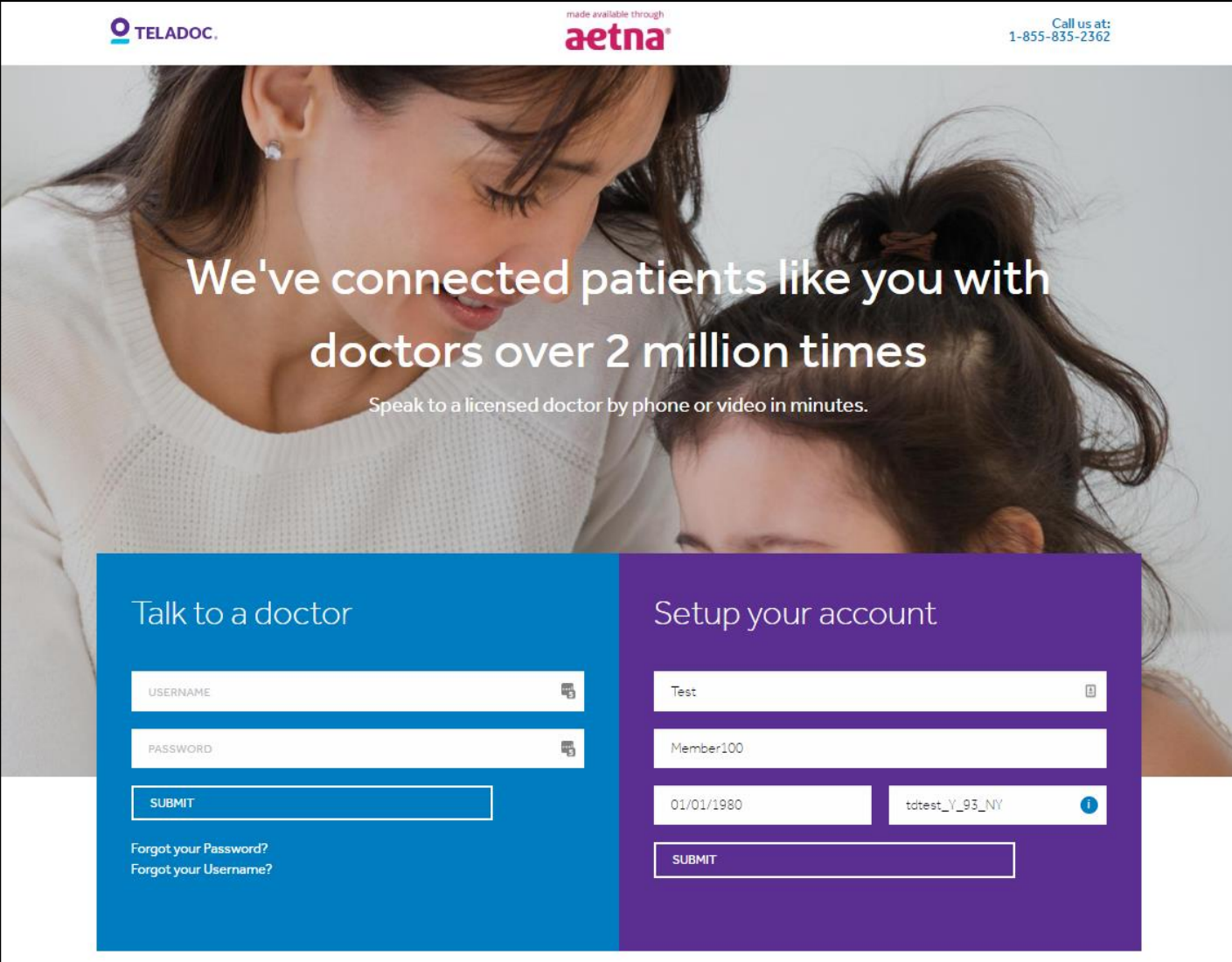
Teladoc Member Registration



Teladoc.com/Aetna

Member website registration experience

Under 'Setup your account', enter your first and last names, date of birth and Aetna Member ID, then click 'Submit'



TELADOC made available through **aetna** Call us at: 1-855-835-2362

We've connected patients like you with doctors over 2 million times
Speak to a licensed doctor by phone or video in minutes.

Talk to a doctor

[Forgot your Password?](#)
[Forgot your Username?](#)


Setup your account

Teladoc.com/Aetna

Member website registration experience

Member account information is automatically pulled into the application based on Aetna eligibility

Complete the remaining fields, and click 'Complete Registration' to create your Teladoc member account



CANCEL REGISTRATION X

1. Check Eligibility

2. Enter Account Information

3. Next Steps

Finish creating your account

Your benefits are confirmed - we just need a little more information to create your account.

Enter Your Home Address

STREET ADDRESS

123 Fake Street

STREET ADDRESS 2

Apt 301

CITY

Faketown

STATE

New York

ZIP CODE

54321

PREFERRED PHONE NUMBER

☐ Hearing Impaired (Relay Required)

EMAIL ADDRESS

GENDER

Male

PREFERRED LANGUAGE

Create Your Username & Password

USERNAME

PASSWORD

CONFIRM PASSWORD

SECURITY QUESTION 1

Select One

SECURITY ANSWER 1

SECURITY QUESTION 2

Select One

SECURITY ANSWER 2

SECURITY QUESTION 3

Select One

SECURITY ANSWER 3

By clicking "Complete Registration" below, I certify that I have read and understand the [Web and Mobile Privacy Policy](#) and agree to be legally bound by the [Web and Mobile Terms and Conditions](#)

COMPLETE REGISTRATION

Teladoc.com/Aetna

Member website registration experience

Your account has been successfully created!

To add a dependent, first click 'Visit Homepage'

The screenshot shows the Teladoc.com/Aetna member website registration experience. At the top left is the Teladoc logo. Below it is a progress bar with three steps: 1. Check Eligibility, 2. Enter Account Information, and 3. Next Steps. A blue line indicates the current progress is at step 2. Below the progress bar, the text reads: "Test, your account has been created!" followed by a smaller line: "Want to request a visit? A Teladoc provider is ready to chat. Just so you know, you'll need to complete your medical history first." Below this text are three blue buttons with white text and right-pointing arrows: "REQUEST A VISIT", "VISIT HOMEPAGE", and "ADD CARE RECIPIENT". The buttons are separated by horizontal lines and the word "or" in a black circle.

TELADOC.

1. Check Eligibility | 2. Enter Account Information | 3. Next Steps

Test, your account has been created!

Want to request a visit? A Teladoc provider is ready to chat. Just so you know, you'll need to complete your medical history first.

REQUEST A VISIT >

or

VISIT HOMEPAGE >

or

ADD CARE RECIPIENT >

Teladoc.com/Aetna

Member website registration experience

From the Homepage, select 'My Family' in the top menu

Then select 'My Dependents' from the drop down menu

The screenshot shows the Teladoc.com/Aetna member website. At the top, the TELADOC logo is on the left, and navigation links for Messages, Medical Info, My Account, and My Family are on the right. The main heading reads "Good Afternoon, Test". Below this is a dropdown menu labeled "WHO NEEDS HELP?" with "Test Member100" selected. To the right of the dropdown is a purple button labeled "REQUEST A VISIT".

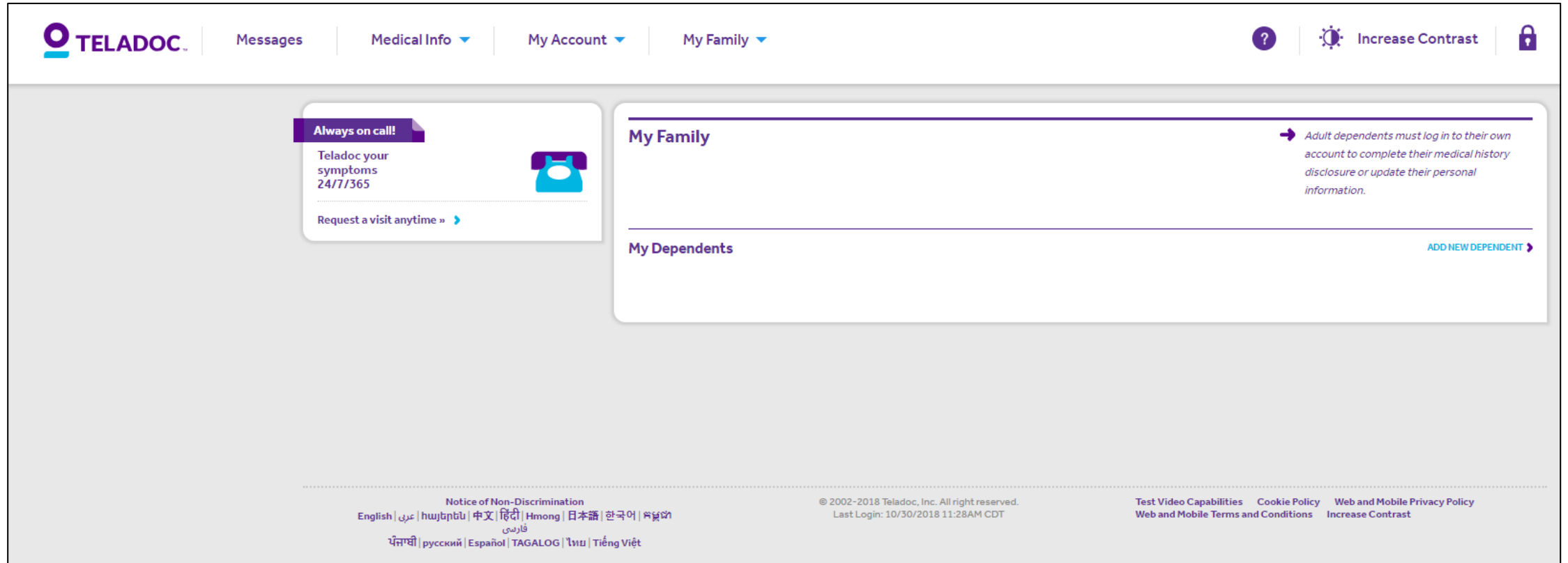
The main content area is divided into several sections:

- Your services:** A purple box with a white medical bag icon. It features the text "General Medical" and a description: "General medical visits connect you with a board-certified doctor for issues like cold & flu, sinus infections or strep throat, and minor skin issues like rashes." Below the text are navigation arrows.
- Popular actions:** A white box with a light blue border. It contains four links: "Read about antibiotics", "Update medical history", "Add a pharmacy", and "Add a doctor".
- No upcoming visits:** A green box with a white calendar icon. It features a purple button labeled "REQUEST A VISIT".
- People ♥ Teladoc!:** A white box with a blue border. It contains a quote from Jannell H.: "I've used Teladoc several times and every time I've had a great Doctor. So grateful to have a Doctor always by my side. Thank you all!" Below the quote are navigation arrows.
- Spread the word:** A blue box with a white border. It contains the text "Did Teladoc make a difference for you or your family? We'd love to hear about it." Below the text are Facebook and Twitter social media icons.
- Caring for a parent or loved one?:** A purple box with a white border. It contains text explaining that users can add parents or other adult family members even if they aren't covered by insurance or company-provided benefits. It states: "You will be able to request a visit for that person and even join a three-way visit with your family member and a provider, once your care recipient is activated." Below the text is a link labeled "ADD A CARE RECIPIENT" with a plus icon.

Teladoc.com/Aetna

Member website registration experience

Select 'Add New Dependent' on the right-hand side of the screen.



Teladoc.com/Aetna

Member website registration experience

Enter your dependent's first and last names, Aetna member ID, and date of birth.

The system will verify the dependent's eligibility.

The screenshot shows the 'Add A Dependent' registration form on the Teladoc.com/Aetna website. The form is titled 'Add A Dependent' and contains the following fields:

- First Name (as it appears on your Aetna member ID card) *
- Last Name (as it appears on your Aetna member ID card) *
- Member ID (located on your Aetna member ID card, case sensitive. Examples: W123456789 or BBBB5010. If your ID includes a -01, -02, -03, etc. it is not necessary to enter this information.) *
- Date of Birth: (mm/dd/yyyy) *

Below the fields is a blue 'REGISTER' button. The form is set against a light gray background with a white header bar. The header bar contains the Teladoc logo, navigation links (Messages, Medical Info, My Account, My Family), a help icon, and an 'Increase Contrast' button. The footer contains a 'Notice of Non-Discrimination' in multiple languages, copyright information (© 2002-2018 Teladoc, Inc. All rights reserved.), a last login timestamp (10/30/2018 01:31PM CDT), and links to 'Test Video Capabilities', 'Cookie Policy', 'Web and Mobile Privacy Policy', and 'Web and Mobile Terms and Conditions'.

Teladoc.com/Aetna

Member website registration experience

Complete the form fields, click 'Add New Dependent', and repeat this quick process for your dependents. (Note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password.)

Your Teladoc account is now ready to use when you need care

Add Dependent

Asterisk (*) indicates a required field.

The Basics

Relationship: *	<input type="text"/>
Prefix:	<input type="text"/>
First Name: *	<input type="text"/>
Middle Name:	<input type="text"/>
Last Name: *	<input type="text"/>
Suffix:	<input type="text"/>
Date of Birth: *	<input type="text"/>
Gender: *	<input type="text" value="Select"/>
Language: *	<input type="text" value="Select"/>

Contact Information

Primary Phone: *	<input type="text" value="(480) 999-8888"/>	Ext. <input type="text"/>
Primary Phone Type: *	<input type="text" value="Home"/>	
Secondary Phone	<input type="text"/>	Ext. <input type="text"/>
Secondary Phone Type	<input type="text"/>	
<input type="checkbox"/> Hearing Impaired (Relay Required)		
Email: *	<input type="text"/>	
Confirm Email: *	<input type="text"/>	

* Message and data rates may apply