



Connect with a Master's-Level EAP Care Manager at 866.799.2691



Review confidentiality, eligibility, and learn how the EAP works with you.



Care Manager conducts clinical intake.
Includes risk assessment to rule out concerns of harm to self/others, abuse/violence and substance abuse.



Care Manager completes intake and assessment, and based on findings:

If risks are present but not imminent, you have several ways to use your 10 EAP sessions.

In-person counseling sessions

Unlimited Telephonic counseling

Or choose **Virtual counseling**

If medical care is needed, EAP coordinates referral to in-network provider.

If substance abuse indicated, EAP coordinates referral to in-network provider for detox or inpatient treatment.

If imminent risk present, EAP engages local emergency services or directs member to closest ER if needed

If you are currently in treatment, EAP expedites referral to attending therapist.