



BlueCross BlueShield
of Texas



Performance by design.
Caring by choice.™



We are with you in your fight against cancer

Getting a cancer diagnosis is never easy, but we are here to help.

The Cancer Services and Support program is available to you at no additional cost through your Blue Cross and Blue Shield of Texas health plan. In collaboration with AccessHope (a new cancer support service), this program gives you the tools, resources and experts to help you before, during and after cancer treatment.

We provide these services to you and your families:

Cancer Support

Our skilled cancer care nurses are on hand to help you prepare for doctor office visits, share treatment information or give emotional support—wherever you are in your cancer journey.

Cancer Expert Advisory Review and Support

With AccessHope, you can ask that a medical expert reviews your case. This specialist will keep in touch with your doctor to discuss your treatment plan and possible clinical trials.

How The Program Works



Our cancer care nurses are here with you throughout your journey.

Diagnosis – They will reach out to you to:

- figure out what you need
- share information on cancer support programs
- explain your benefits
- plan next steps

Treatment Decision – They will:

- prepare you for medical visits
- provide education on treatments
- guide you on important issues (like fertility preservation)
- refer you for a second opinion or provide information on clinical trials, if needed

Active Treatment – They continue to provide:

- clinical and emotional support
- details on possible side effects of treatments
- aid on any medication concerns

Post Treatment – They will:

- support you in understanding your post treatment plan
- remind you to schedule your follow-up care
- offer ongoing education

It's important to reach out to us as soon as you are diagnosed so we can make sure you have what you need to get started on the right path.

You Get the VIP Treatment.

Call the Customer Service number on the back of your ID card to learn more.